

# Vehicle maintenance

*The latest technology is utilised to ensure our fleet operates efficiently, this includes...*

*...vehicle tracking systems fitted to all our vehicles to ensure compliance with vehicle idling restrictions, speed limits and routing requirements*

*...a vehicle with GPS-linked on board weighing providing management information about our trade waste collection service*

*...using sophisticated computer algorithms provided by Routesmart technology to devise refuse collection rounds that optimise efficiency without compromising on drivers hours or vehicle weight restrictions*

*...fitting our refuse collection vehicles with Terberg lifts which use the latest emissions-reducing technology to limit their impact on the environment*

*...using electric vehicles where practical, leading to savings in fuel costs and road tax, as well as being kinder to the environment*

We operate fully equipped vehicle and fleet maintenance facilities at our premises in Lowestoft and Ufford (on the outskirts of Woodbridge). Both workshops have full HGV inspection pits to VOSA standards, VOSA approved brake testers and emissions testing equipment.

We carry out maintenance to a wide range of vehicles including HGVs, cars, vans, electric vehicles, ride-on mowers and plant and mechanical equipment.

Both our Lowestoft and Ufford premises are approved MOT testing stations and our technicians receive relevant manufacturer training. The services we offer to corporate and private customers are professional, efficient and cost effective.

Our award winning Lowestoft MOT station holds Green Light Status which means that our Testing Station runs to a high standard – we are within the top 5% of all UK Testing Stations. This facility is fully independent and equipped to test cars, vans and mini buses in classes IV and VII. We have a customer viewing area and a small reception where refreshments are available whilst the customer waits for their vehicle. We provide a fully independent and impartial MOT service taking into account our customers needs and requirements. Our Lowestoft MOT Station is open from 6 am to 4.00 pm Monday to Thursday and 6.00 am to 3.30 pm on a Friday.

We are an environmentally aware organisation. Waste from the vehicle workshops is dealt with in an environmentally friendly way, with oily rags, vehicle batteries and used tyres all being sent for recycling or disposal in an environmentally appropriate manner.

## *Fleet Management*

*Our Fleet Services Managers ensure compliance with the requirements of our Operator's licences. They arrange driver training and monitor adherence to drivers' working hours regulations.*

*They plan a timetable of regular servicing and safety inspections for our own vehicles and for those of our District Councils. All works are carried out to VOSA's 'Maintaining Roadworthiness' guidelines.*

*We bulk buy diesel at competitive prices and hold it in our bunkered fuel store. This yields savings for our customers and gives our services resilience to the effects of short term national or local fuel shortages.*

*All vehicles are washed down regularly on site, to ensure a smart appearance as they go about their work and also to keep the bodywork in good order.*

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